VIRTUAL VISITS



PATIENT INSTRUCTIONS FOR VIRTUAL VISITS Computer

Once you have scheduled a virtual visit, you will need to prepare your computer with the right permissions and settings to ensure successful audio and video connections. We recommend using one of the following browsers: Google Chrome, Apple Safari, or Microsoft Edge. Internet Explorer is not a compatible browser.

 Up to 30 minutes prior to your virtual visit, sign in to your myACPNY patient portal account.

2. Click Begin Visit for your virtual visit.

3. Click eCheck-In to begin the check-in process.

 You must complete all eCheck-In steps, including signing all documents, to receive telehealth services from AdvantageCare Physicians.







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VIRTUAL VISITS: COMPUTER

- **5.** To sign all documents:
 - 1. Click the **Review and Sign** button for each document.
 - 2. Review the document.
 - 3. Tap the signature field to sign.
 - 4. Enter your myACPNY password.
 - 5. Click Continue.

6. Next, click on Begin Video Visit.

You will have the option to test your hardware. To test your hardware, ensure your camera, microphone, and speakers are turned on. Then select **Join Call**.

7. You are now connected and will see this message: "Waiting for others to connect..." Please wait for the provider to join. After the provider has joined, you may conduct your virtual visit.

Consent to Telehealth Visit	
Please read below and click to ACCEPT	
You are consenting that you have chosen to participate	his provider visit utilizing this technology and that you understand your rights in relation to this visit type as taked below.
Your rights in relation to this telehealth visit:	
 Have the right to refuse to participate in senices 	divered via telefealth and must be made aware of alternatives and potential drawbacks of participating in a telefealth visit versus a face to face visit;
· Are informed and made aware of the role of the	ectioner at the dotant site, as well as qualified professional staff at the originating site who are going to be responsible for follow-up or origoing care;
- Are informed and made aware of the location of	distant site and all questions regarding the equipment, the technology, etc., are addressed;
 Have the right to have appropriately trained staff 	modiately available to them while receiving the tolehealth service to attend to emergencies or other needs;
 Have the right to be informed of all parties who v 	be present of each and of the telehealth transmission, and
· Have the right to select another provider and be	tified that by selecting another provider, there could be a delay in service and the potential need to travel for a face to face visit.
* 🗆 i Accept	
Signature of Putient or Patient's Representative	
5/13/2020	
RE: Tost, Andy MRIT: 6274817	Page 1
To submit this document, please enter your myACP	(раконска).

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Appointment Details	đ
Thanks for using eCheck-In! The information you've submitted is now or	1 file.
MyChart Video Visit with Physician Family Medicine, MD	Let staff know you drive da reminder cell
Monday February 01, 2021 10:30 AM EST (20 minutes) Add to Calendar	Fill out the following questionnaire before your video visit. Patient Medical History (Not Started) Visit Instructions

	Hardware Test: Success You're ready for your video call.	
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