SPECIALIST REFERRALS

Receiving the Right Care at the Right Time



Primary Care empowers our providers and Care Teams to better manage patient care. Our focus is on sick and preventive care, disease management, and wellness programs. The core of AdvantageCare Physicians' primary care is: • **Internal Medicine • Pediatrics**

Family Practice • OB/GYN

It is important to see your primary care provider (PCP) first:

- Your PCP may be able to treat your condition. You should always see your PCP first.
- You may not need to see a specialist. **ALERT:** Self-diagnosing is dangerous. Many serious and life-threatening conditions have very common symptoms. Only a trained health care provider can diagnose your condition properly to ensure you receive the right care.
- Your PCP will evaluate your condition and may treat you, saving time and unnecessary visits and additional copays.
- Your PCP may need to do additional tests to diagnose your condition.
- If you need a new referral or you have not seen your PCP in at least six months.

Specialty services are essential to maintaining the overall health and well-being of our patients. We rely on our primary care providers and specialists, in and outside of AdvantageCare Physicians, to work together to deliver high-quality, cost-effective, personalized care.



ACPNY SPECIALISTS Located throughout Brooklyn, Long Island, Manhattan, Queens, and Staten Island

- Allergy Behavioral Health Cardiology Dermatology Endocrinology
- Gastroenterology Hematology/Oncology Nutrition Ophthalmology
- Optometry Podiatry Pulmonology Rheumatology
- Our Care Team will coordinate and schedule your specialist appointment right at checkout.
- · No new forms to fill out.
- No medical records to request and transfer. All ACPNY specialists have access to your records.
- Your PCP, Care Team, and ACPNY specialists have open and direct communication allowing for fast, accurate resolution of any questions concerning your care.
- Your test results are available to you in the myACPNY Patient Portal.
- Return to your PCP after your specialist visit.

NON-ACPNY SPECIALISTS

If you do not see a specialist on the AdvantageCare Physicians list, your primary care provider will coordinate and connect you with best-in-class hospitals and trusted medical partners to ensure you receive the best care possible.

- Await authorization, if required, prior to scheduling your appointment.
- Complete medical records transfer authorization.
- Ensure the specialist sends a consult report to your PCP.
- Return to your PCP after your specialist visit.

Note: If you have a PPO plan, you do not need a referral/authorization. However, seeing your PCP first ensures you receive the right care at the right time.

IMPORTANT: MAKE SURE TO STOP AT THE CHECKOUT DESK

At checkout, make sure to:

- - PCP Specialist
 - Lab Radiology
- Receive your after-visit summary Update your pharmacy information
- Schedule your next appointment Get prescriptions (if needed)
 - Sign up for myACPNY

Register for MyACPNY, your personal care assistant

- Conveniently schedule your appointments online, 24/7.
- Review current medications and request prescription refills.
- Use Express Check-In at select offices.
- See referral authorization and test results.
- Ask questions and get answers by sending your Care Team secure messages.
- Review your medical history.
- Get access to recent blood/lab data.

Visit myacpny.com

Follow-up Appointment Card	
Member Name	
MRN	
Provider	
Your primary care provider has requested that you make an appointment for follow-up care. Please stop at the checkout desk and present this form to a Care Team Associate who will coordinate your follow-up care as noted below.	
Allergy	□ OB/GYN □ HEDIS
Care Management	Optometry HEDIS
☐ Cardiology Consult	Ophthalmology HEDIS
Cardiac Testing	Podiatry
☐ Stress Test ☐ Echocardiogram	Rheumatology
Dermatology	Radiology HEDIS
☐ Diabetic Education & Nutrition	Behavioral Health/Social Work
Endocrinology	☐ Vaccine/Immunization
☐ Gastroenterology ☐ HEDIS	Other
☐ Hematology/Oncology	PCP Follow-up
☐ Laboratory Services	External Specialty
Nutrition	